

OCTOBER 2023

Dear resident

For the first time since 1989, Woodchurch Parish Council is embarking on a comprehensive survey of residents' views. This document is a questionnaire that will give you an opportunity to tell us about matters of relevance to you and your family. Your responses will help to inform the Parish Council's future plans and the things we can do, either alone or with partners, to improve your quality of life.

The survey is not just about seeking the views of the current householders on current issues. The Council is equally interested to hear about the legacy it should leave for future generations. Consequently, I would encourage parents to involve their children, where possible, both in this questionnaire and in the separate Youth survey attached. If you require additional copies of **this** questionnaire please contact The HUB. If you require additional copies of the **Youth** questionnaire, please make copies as needed or download from The HUB Web site.

Four reasons why I urge you to complete the survey.

- 1) First and foremost, Parish Councils are elected to represent you. The Council is duty bound to listen and understand the views and the needs of all the different groups in the Woodchurch community who live within the parish boundary.
- 2) Armed with your feedback, the Council will be better placed to agree its service priorities and it's longer term funding requirement.
- 3) Although the Parish Council is considered to be the lowest tier of local government, it is the one closest to the community and not only provides it with a democratic voice but also a structure for community action.
- 4) A Parish Council plan, informed by residents, has the potential to influence a wide range of other organisations that impact on our lives, initiate local causes, provide the foundation for key future planning initiatives and give greater credibility to funding bids.

I would now ask you to spend a little of your time considering the things you like, dislike or would like to change in Woodchurch by filling out and returning the questionnaire(s) to the Council

Thank you. I look forward to receiving your completed questionnaires.

Yours truly

Lucy Quinn Chair - Woodchurch Parish Council

SURVEYS MUST BE RETURNED BY THURSDAY 30th NOVEMBER

The printing for this survey was sponsored by Woodchurch HUB

Can I get additional copies of the survey?

If you require additional copies of this survey for your household, these can either be obtained from The HUB, downloaded from the HUB Web site, or they can be completed online by going to <u>www.woodchurchhub.uk</u>.

Can I complete the survey online?

Yes. Completing the survey online will help to simplify the analysis of your responses. You can complete the survey online by going to <u>www.woodchurchhub.uk</u>.

Can I have a large print version of this survey?

Large print versions of this survey are available from Woodchurch HUB. If you require a copy in large print please contact The HUB.

Do I need to complete all of the questions in the survey?

Apart from entering your post code, all questions are optional. We would ask you to please complete as many questions as you can as the more information we receive through the surveys the better informed will be the future decisions of the Parish Council

Can I get help to complete the survey?

If you need assistance to complete this survey please contact The HUB.

Why are you being asked for your postcode?

All responses to the survey are anonymous, strictly confidential and, once the information returned has been analysed, all the completed surveys will be destroyed. The Parish Council understands that the Parish of Woodchurch is highly diverse and not all responses will be applicable to all areas within the village. Your postcode will be used to help understand how priorities and concerns vary within different areas of the parish.

What do I do if there is insufficient space for my answers?

If there is insufficient space to include additional information for any of the questions please continue on a separate sheet of paper, clearly showing the numbers of the question(s) to which your answers refer.

What do I do with the completed survey?

Please return all completed booklet appraisals to Woodchurch HUB. If you are unable to return them yourself, please contact The HUB for assistance email: enquiries@woodchurchhub.uk phone: 01233 861381

Areas included in this survey

- Section 1 Please let us know a little about your household
- Section 2 Work and Education in your household
- Section 3 Transport
- Section 4 Connectivity within your household
- Section 5 Village Amenities, Sport and Recreation
- Section 6 The Village and its Highways and Byways
- Section 7 Environment
- Section 8 Housing and Development in Woodchurch
- Section 9 Crime
- Section 10 Accessibility and Inclusion
- Section 11 The work of your local authorities

Section 1 - Please let us know a little about your household.

1.1 - How many years have you lived in Woodchurch?							
Under 1 year	1-4	5-9	10-19	20-30	More than 30		

1.2 - How many people live in your household?	

1.3 - How many people in each age category live in your household?						
9 years and under		10-19		20-29		
30-39		40-49		50-59		
60-69		70-79		80 and over		

Your property

1.4 - What is your ownership status of your property (or home)?							
Owner/ Occupie □		d from Incil	Shared Ownership □	Tied Cottage □		vately nted □	Other
1.5 - How would you categorise your property?							
Terraced House □	Semi- Detached House □		Semi- Detached Bungalow □		Flat	Residentia Park □	I Other □
1.6 - Have members of your family moved away from Woodchurch Parish due to a lack of suitable/affordable housing in Woodchurch?							
Yes D No D							
If so, would they want to move back to the village if suitable/affordable housing was available?							
	Yes	в 🗆			N	o 🗖	

1.7 - Do you have members of your family who are (or will be within the next 5 years) looking for a property in Woodhurch?						
	Yes 🗆		No 🗆			
	If so what types of property would they be seeking? Please tick all that apply					
Purchase	Rented from Council □	Shared Ownership □	Privately Rented □	Other / Unknown □		

Section 2 - Work and Education in your household

2.1 - Occupation status of people in your household Please tick all that apply							
Self employed IN Woodchurch □	Self employed OUTSIDE Woodchurch	Employed full time IN Woodchurch	Employed full time OUTSIDE Woodchurch	Employed part-time IN Woodchurch □			
Employed part-time OUTSIDE Woodchurch	Unemployed	Homemaker	Retired □	Full time infant / primary education IN Woodchurch □			
Full time infant / primary education OUTSIDE Woodchurch	Full time secondary education □	Full time further education □	Home education □				

2.2 – What were the effects of COVID on place of work for people in your household Please tick all that apply							
There had been no change as a result of COVID □	Not worked during COVID lockdowns □	Moved to part time working following COVID □					
Unemployed following COVID	Worked from home PART time following COVID □	Worked from home FULL time following COVID □					

Section 3 – Transport

Personal Transport

3.1 - How do people in your household travel to work or place of education Please tick all that apply Shared journey In employers By public Own car or in other car vehicle transport motorcycle Bicycle Do not travel (Work or study at On foot Other By Taxi home)

3.2 - How many cars/vans are regularly kept by your nousehold:	3.2 - How many cars/vans are regularly kept by your hous	ehold?
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3.3 - How many parking spaces do you have on your property?

3.4 - Does your household regularly park vehicles on the road?

Yes 🛛

No 🗆

3.5 - Which vehicles are owned by your household? Please tick all that apply					
Electric/Hybrid Motor vehicle □	Petrol/Diesel Motor vehicle □	Motor Cycles □	Pedal cycles		
Electric bike	Electric scooter	Other			

Public Transport

3.6 - Does your household use public transport (bus) to, from or within Woodchurch and? If so, on which days? Please tick all that apply						
We do not use public transport □	We occasionally use public transport □	Monday to Friday □	Saturday □	Sunday (before service was cancelled) □		

3.7 - If you use the public transport, approximately how many return journeys per month would be made by your household?

3.8 - If you use the public transport how is the service frequency?					
_	-	/ busses	About right	-	any busses
Weekda	ys l				
Saturda	ys l				
3.9 - If public tran	sport was mo	ore frequent	, would you use it	more often	?
	Yes 🗆			No 🗆	
3.10 - If you were	to lose the b	us services	how would this af	fect you?	
lt would be)	lt wou	lld be	It would	make
a major problem an ii ⊓		an incon\ L	_	no differ □	rence
s	ection 4 - Co	onnectivitv	within your hou	sehold	
			, year nea		
4.1 - Do your hous	sehold use a	landline tel	ephone at home (e	e.g. BT telep	phone)?
	Yes 🛛			No 🗆	
4.2 - Do members	of your hous	sehold use a	a mobile telephon	e?	
	Yes □		•	No 🗆	
lf you use a mobil	e phone whi	ch service t	o you use and wha	at is the sig	nal like at
your home? Pleas	e tick all that	apply			
	Excellent	Good	Signal strength	Nono	nla
Vodafone		Good	Poor	None	n/a □
BT Mobile					
		_		_	
O2					
Continued on next p	age				

Virgin Mobile			
Sky Mobile			
Tesco Mobile			
Asda Mobile			
GiffGaff Mobile			
Plusnet Mobile			
Three Mobile			
Other			

4.3 - Internet access at your home Please tick all that apply	
I do not use the Internet	
I have a home broadband connection	
I use mobile Internet	
I use Internet hotspots within the village	

4.4 - Currently Ultra High Speed broadband (fibre directly to your house) is
currently not available in Woodchurch. If the service became available how likely
would you be to use it?

Very likely	Possibly	Highly unlikely

4.5 – Do members of your household use er	nail?
Yes 🗆	No 🗆

4.6 - Which Social Media platforms do you use in your household? Please tick all that apply Frequently Rarely Never Facebook X (Twitter) WhatsApp Instagram TikTok Pinterest Snapchat Other

4.7 - Where do you usually look for information regarding the village and local events? Please tick all that apply

Woodchurch Community Newsletter □	The Church Parish Magazine □	The HUB or Parish Council Web sites □	Village Noticeboards □
Notices in local shops/pubs □	Other local newspapers □	Social Media □	Other

Section 5 - Village Amenities, Sport and Recreation

Village Amenities

5.1 - How important are the following local facilities for people in your household?					
	High	Medium	Low	No Importance	
Pre-school facilities					
Primary School					
Childrens play area					
The adult exercise area					
Memorial Hall and Annexe					
Scout and Guide Community Centre					
The Jean Mealham Centre					
The Coffee Shop					
Places of worship					
The Windmill					
Woodchurch Museum					
Village pubs					
The Post Office					
Other local businesses					
The Doctors Surgery					
The Village Green					
The wildflower meadow					
A range of village clubs and societies					
Continued on next page					

Village based sports		
Community support groups		
The HUB		
The public toilet		

Clubs and Societies

5.2 – Does your household participate in any of the clubs, societies, or other recreational organisations within the village?			
Yes 🗆	No 🗆		
If yes, with which ones are they regularly inv	volved?		
5.3 – Are there any other activities you would	d like to see in the village?		
Yes 🗆	No 🗆		
If yes, describe?			

Local Businesses

5.4 – Does your household use any of these local businesses within the village?

Please tick all that apply

Village Pubs
Butchers

Image: Dest Office
Garages

Image: Dest Office
Garages

Image: Dest Office
Image: Dest Office

Image: Dest Office
Image: Dest Offic

5.5 - If there are any other businesses you would like to see in the village please detail below.

Local Events

5.6 - How important are the following local events to people in your household? No				
	High	Medium	Low	Importance
Weald of Kent Steam Rally				
Wealden Literary Festival				
Woodchurch Carnival				
Wings & Things				
Live music (e.g. Pubs, Jean Mealham Centre, All Saints Church)				
Film evenings				
Amateur productions (e.g. plays and pantomimes)				
Art Exhibitions				
Quizzes				
Christmas tree and festive events				
Gardening and produce shows				
Craft Fairs and Garage Sales				
Village litter picks				
Village football				

<u>Youth</u>

5.7 - Within your household do you use the following?				
	Yes	No		
Rainbows/Beavers, Brownies/Cubs, Guides/Scouts WITHIN Woodchurch				
Rainbows/Beavers, Brownies/Cubs, Guides/Scouts OUTSIDE OF Woodchurch				
Blend (All Saints Church)				
Gymnastics				
Other				
If "Other" please list				

5.8 - Are there sufficient recreation facilities/provision made within the village for?					
		Yes	No	No opinion	
	Under 5s				
	5 to 12s				
	12 to 17s				
	Over 17s				
If you answered "No" to any	If you answered "No" to any of the above, please give more details				

5.9 - Does the current children's play area offer sufficient facilities for			
	Yes	No	No opinion
The under 5s			
5 to 12s			

5.10 - What additional facilities, if any, would you like to see provided to support the youth in Woodchurch?

The Village Green and car park

5.11 - Use of the Village Green – do you use any of the following? Please tick all that apply				
	Regularly	Occasionally	Never	
The village green – including sports pitches				
The village green extension – including the wildflower meadow				
The sports pavilion				
The children's play area				
The adult exercise area				
The village car park				
The public toilet				

5.12 - Please let us know the main uses you make of the village green (e.g. Sport, exercise, dog walking etc.)

5.13 – Should the use of the Pavilion be expanded to provide facilities for residents and village organisations to hire for events?			
Yes 🗆	No 🗆	No opinion □	
If "yes", which facilities should the pavilion provide?			
5.14 – Do you think that the what way?	e village green amenities rec	quire improvement? If so, in	
Yes 🗆	No 🗆	No opinion □	
If "yes", what improvemen	ts are needed?		

5.15 - The current amount of organised sport on the Village Green is			
Too little	About right □	Too much □	No opinion
5 16 - The current provision for family activities on the Village Green is			

5.10 - The current provision for failing activities on the vinage Green is			
Too little	About right	Too much	No opinion
			Ď

5.17 – If there any other facilities that you would like to see added to the Village Green please give details

5.18 – If electric vehicle charging points were to be provided in the village, how likely are you to use them?			
Highly likely Unsure Highly unlikely			

<u>The HUB</u>

5.19 – Are you aware of the Woodchurch HUB and the services it offers?			
Yes 🗆	Yes 🗆 No 🗆		
5.20 – How often do you	use The HUB?		
Frequently	Occasiona □	lly	Have not used □
5.21 - Which of these ser Please tick all that apply	vices have you used	from The HUB?	
Printing/copying/Laminating	General information (e.g. Bus timetables) □	Community Newsletter □	Community Calendar □
Community Warden □	Social Prescribers □	Citizens Advice	Contact the Parish Council □
Contact the Borough Council □	Contact local social groups or local businesses □	Meals on Wheels □	Purchase tickets to village events
Assistance with online forms	Tourist information	Other	

5.22 – Which additional services, if any, would you like The HUB to provide?

Section 6 - The Village and its Highways and Byways

6.1 - Is village n	naintenance up to	the standard that	you expect?	
Yes □	Generally Yes □	No Opinion □	Generally No □	No □
If "Generally No" or "No" please give examples of where you think that maintenance needs to be improved.				

6.2 – <u>Street lights</u>. In a previous consultation the village chose not to have street lighting in the village as Woodchurch is a designated Dark Skies Area. Do you think that Woodchurch should have street lighting?

Yes	Νο	No opinion
If "yes" please give example	es of where you think they	may be needed.

6.3 – <u>Yellow road lines</u>. In a previous village consultation the village chose not to have yellow lines on its roads in order to preserve the rural nature of the village. Do you think that Woodchurch should have yellow lines in the road in some areas?

Yes	No	No opinion

If "yes" please give examples of where you think they may be needed.

6.4 – Would you like to see any of the following measures put in place to assist with traffic and pedestrian safety around the entrance to the school? Please tick all that apply "School keep clear" markings in road			
Traffic calming measure □	es No	Opinion	
6.5 – What do you con the roads, if any? Pleas I have no issues			ads Parking on pavement
Potholes	Roadworks	Other	
If "Other", please give	details		

6.6 – Do you feel safe walking on the pavements around Woodchurch?				
Yes □	No □	No opinion		
If "no" please give details?				

6.7 – Do you feel safe riding a bicycle on Woodchurch roads?			
Yes	No □	No opinion	
If "no" please give details?			

6.8 – Do you use Public Rights of Way (footpaths and bridleways) around Woodchurch Parish?					
Regularly	Occasionally	Never			
6.9 – If you use the Public R	lights of Way, are they gene	rally in a good state?			
Yes 🗆	No 🗆	No opinion □			
If "no" please give details?					

6.10 – Have you experienced any regular flooding issues where you live (either surface water or sewage)?				
Yes 🗆	No 🗆			
If "Yes" please give details				

Section 7 - Environment

7.1 - What priority would you give to these environment related projects?					
	High	No opinion	Low		
Increasing tree cover in the parish					
Wildflower Meadow on village green					
Provision of bird and bat boxes within the village					
The adoption of a "No Mow May"					
The promotion of walking and cycling routes					
Other					

Section 8 - Housing and Development in Woodchurch

The government is requiring all areas of the UK to meet specific targets regarding the building of new homes. Woodchurch will be required to accommodate a proportion of the housing quota that has been allocated to Kent

8.1 – What is your preference for the location of new developments within Woodchurch Parish? Please tick all that apply				
Greenfield sites □	Brownfield sites	Infill within the village □	Green spaces within the village □	
Agricultural land in the immediate vicinity of the village □	Land outside of the immediate village but within Woodchurch Parish	Other		
If "Other", please giv	e details			

8.2 – Which types of housing do you think will best meet the future needs of the village? Please tick all that apply				
Social housing (Council) □	Social housing (Shared Ownership) □	Flats or apartments □	1 bedroom houses/ bungalows □	2-3 bedroom houses/ bungalows □
4 bedroom houses □	Luxury 5-6 bedroom houses	Residential Park homes □	Other □	

If "Other", please give details

8.3 – Are you an older person, or person with disabilities, wanting to downsize or move to more suitable accommodation?			
Yes 🗆	No 🗆		
If "Yes" please give details of property type			

Section 9 - Crime

9.1 - How effective do you think the police are in Woodchurch?				
Very		No		Very
Good	Good	Opinion	Poor	Poor

9.2 – Do you think that the police work well with the local community to identify and address local crime and disorder issues?				
Yes □ No □				
9.3 – What is your p	9.3 – What is your perception of crime in Woodchurch compared to 5 years ago?			
Crime has decreased □	The has been no change □	Crime has Increased	No Opinion □	

9.4 – Does your road have a registered Neighbourhood Watch scheme?			
Yes	No □	I don't know □	

Ye	s 🗆	No 🗆	
9.5 – To help address vandalism and antisocial behaviour, would you support the use of CCTV in the village car park and on the village green?			
Ye	s 🗆	No 🗆	
9.6 – Have you been a victim of crime or antisocial behaviour in the village in the last 5 years?			
Ye	s 🗆	No 🗆	
If "Yes", if you are happy to share, please give details			
[
9.7 – Have you repo crime reference num		via the 999 or 101 service to obtain a	
Ye	s 🗆	No 🗆	
If "Yes", were you re	eassured by the police	response?	

If "Yes" are you signed up to the Neighbourhood Watch scheme?

Yes 🛛

No 🗆

9.8 – If you have any additional comments regarding crime and antisocial behaviour in Woodchurch please detail below.

Section 10 - Accessibility and Inclusion

10.1 – Do you feel that the village as a whole is sufficiently accessible for those with mobility challenges?

lf	"No"	please	give	details
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10.2 – If you are a wheelchair/mobility scooter user, are you satisfied with the pavements, rights of way, and road crossings in the village?			
Yes 🗆	No 🗆		

If "No" please give details

10.3 – Do you feel that the public buildings in the village are easily accessible? Yes □ No □ If "No" please give details

Section 11 - The work of your local authorities

11.1 - Do you understand the responsibilities of each of these local authorities?				
	Yes	No	Unsure	
Woodchurch Parish Council				
Ashford Borough Council				
Kent County Council				

Woodchurch Parish Council

11.2 – How satisfied are	you with Woodchurch Parish Cou	ıncil?
Satisfied □	Neither satisfied nor dissatisfied □	Dissatisfied

11.3 – Do you know how to contact your Parish Council?

Yes 🛛

No 🗆

11.4 – What do you think the Parish Council does well?

11.5 - What do you think the Parish Council could do better?

11.6 – Do you know when the Parish Council meetings are held?

Yes 🛛

No 🗆

11.7 – How do you fi Please tick all that apply		the Parish Council?	
Village	Parish Council	Community	• "
Notice Boards	Web site	Newsletter	Other
If "Other", please giv	ve details		

11.8 – Do you know where to find the Parish Council meeting agendas and minutes?

Yes 🗆

11.9 – Have	you attended a	Parish	Council	meeting	in the	past 3	years?
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Yes 🛛

No 🗆

If "No", is there a specific reason that you have not attended?

11.10 – Do you have any other comments regarding the Parish Council's support for the Woodchurch community?

Ashford Borough Council

11.11 – How satisfied are y	ou with Ashford Borough Coun	cil?
Satisfied □	Neither satisfied nor dissatisfied □	Dissatisfied □

11.12 – Do you know how to contact your ward Borough Councillors?

Yes 🛛

No 🗆

11.13 – Do you have any comments regarding Ashford Borough Council's support for the Woodchurch community?

11.14 – How satisfied are	you with Kent County Council?	
Satisfied	Neither satisfied nor dissatisfied □	Dissatisfied

11.15 – Do you know how to contact your County Councillor?

Yes 🛛

No 🗆

11.16 – Do you have any comments regarding Kent County Council's support for the Woodchurch community?

Thank you for taking the time to complete this survey. Your responses will help the Parish Council to better represent the needs of the village for the future.

If you need more space to complete any of the answers, please continue on a separate piece of paper. Please ensure that the question number to which the answer refers is clearly marked.

Please return your completed questionnaires to Woodchurch HUB