

# WOODCHURCH COMMUNITY SUPPORT NETWORK



**SUPPORTING OUR COMMUNITY IN THESE CHALLENGING TIMES**

Coordinated through Woodchurch HUB

**Central Support Hotline Team: Lesley Bird, Kim Parmee, Sarah Cox & Philippa Jones**

**\*\* This week's village updates as at 6 APRIL 2020 \*\***

***Best Easter wishes for the weekend – hope the bunny keeps you all safe!***

## **COVID-19 Central Support in Woodchurch – Woodchurch Working Together...**

- **We are here to co-ordinate help for anyone in the village – please get in contact.**
- Support at this time is being coordinated nationally between Central Government, KCC, Borough and local councils and the community sector. Any calls made to national or regional support numbers are being passed to the most appropriate local support group to provide the physical support. Requests relating to Woodchurch will be passed down to our village Support Hotline Team but it will **be quicker to access us directly on 01233 801 789**. This link illustrates how we are working together <https://www.woodchurchhub.uk/woodchurch-community/pandemic-home/>
- Calls or emails to the Village Central Support Hotline will be picked up by our village Hotline Helpdesk Team who will then coordinate with one of our volunteers to support and complete the task.

## **Woodchurch Surgery is not closed, rather their doors are locked.**

- The surgery has now gone live with **eConsult** which is accessed via a link on their website [www.woodchurchsurgery.co.uk](http://www.woodchurchsurgery.co.uk). This will enable patients to get general advice, clinical advice and ask for administrative help online.
- Alternatively, patients can **call the Surgery on 01233 860236** if they have a medical problem that they need to discuss as everything is being triaged first. Their call will be returned and the clinician will determine if a face to face appointment is necessary or suitable. If it is, an appointment will be made.
- [www.woodchurchsurgery.co.uk](http://www.woodchurchsurgery.co.uk) has links to the latest Covid-19 guidance including to obtaining a self-isolation note. If patients have difficulty collecting their prescriptions the Surgery can arrange delivery. As an interim measure during this crisis, a **dispensary closure between 1 and 2pm** has been introduced to allow for re-stocking.

**\*\* Needed - Personal Protective Equipment ("PPE")**

**Appeal for PPE items, particularly face masks – help wanted!**

**If you have any spare our Surgery are desperate for supplies. Call – 01233 860 236**  
***Perhaps a hairdresser, caterer, cleaner, beautician, tattooist etc has spare supplies?***

Remember to follow us Woodchurch Hub on     
or visit [www.woodchurchhub.uk](http://www.woodchurchhub.uk) for ongoing updates and information

## Church

Details of live streamed services for the local group of churches are posted on the Bethersden High Halden Woodchurch Benefice Facebook Page. They are led by Rev Alex Bienfait from his Biddenden base with contributions from church members.

## Local shops / supplier

- To help you, please follow <https://www.woodchurchhub.uk/pandemic-shopping/> to find shops/suppliers that we are aware of which will take orders or do deliveries. If anyone has more information please email [enquiries@woodchurchhub.uk](mailto:enquiries@woodchurchhub.uk) and we will ensure that this list is updated.
- Richard Carley has now been able to deliver hot meals on a Wednesday to those who regularly attended the Pop-in. If you are in need, or know of someone who is, please call **Richard on 07798 566 849**.

**Volunteers** – thank you to all our growing group of village volunteers. Please remember to keep in contact with your neighbours and if you know of anyone who may appreciate a friendly call from one of our volunteers please just let us know.

**Social distancing NOT social isolation**

## Sharing a few smiles

- ☺ It was great to see and hear our Woodchurch community spirit getting behind “Clap for Carers” national tribute for NHS staff and all key workers. This is now taking place each Thursday at 8:00 pm – let’s continue to make lots of noise to show our support and thanks!
- ☺ A big shout of thanks to McDonalds who kindly donated milk, eggs and portions of fresh fruit and vegetables to the Woodchurch Foodbank – these have now been distributed.
- ☺ And, we saw the launch of Frankie & Finn’s, a new pizza takeaway, in the village on Thursday (happy days!). They are adhering to current social distancing rules and will be there each Thursday 4:00 – 8:00 pm.

## **COVID-19 CENTRAL SUPPORT**

**01233 801 789** (please ensure to use dialing code)

**Support@woodchurchhub.uk**

**www.woodchurchhub.uk**

- If you **need help** please call our team of village volunteers who are happy to help with tasks (such as picking up urgent shopping & supplies or a friendly call). The idea is to match volunteers with people in need but this is not designed to replace any family & neighbour help, social care or NHS services that you may require.
- If you **can help** please fill in the online form on [www.woodchurchhub.uk](http://www.woodchurchhub.uk) or call 01233 801 789. It is **brilliant** that a growing group of people are volunteering. We all need to be watchful and be ready to help our friends and neighbours at this challenging time.

***Woodchurch Working Together !***

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**Take every precaution** to ensure that you are spreading only kindness. Wash hands regularly. Avoid unnecessary travel. Avoid physical contact (at least 2 metres distance). Supplies will be delivered to doorsteps, not inside homes.

**Beware of scammers.** Do not trust anyone you don't know who knocks on your door offering help. If in doubt contact the Central Support Hotline for advice 01233 801 789.

**Stay at home if you have a fever or new persistent cough, and follow the latest government guidelines on [www.111.nhs.uk/covid-19](http://www.111.nhs.uk/covid-19) or ring 111.**

**DO NOT ATTEND THE GP SURGERY**

### Recap on previous updates:

#### Shopping

- For those that do have to go out for essential items or have an online shop please remember to look out for your neighbours (particularly those self-isolating and without internet access) and see if you can add extra items for them.

**Church** – is now unable to open their doors but services are being streamed on the Canterbury Diocesan website [Canterbury Cathedral YouTube channel](#). There is a prayer box at the front gate and a group of Christians will pray privately for those who are lonely, afraid or sick. Contact: Ann Tiplady (Church Warden) 01233 861 363.

#### Foodbank

- If you **have non-perishable food items** please drop them off (safely and only whilst on your daily walk) to these collection points:
  - 132A Front Road (by the gate)
  - 62 Lower Road (by front door)
  - 17 The Green (by front door)
- If you **are in need** of foodbank donations please call the Central Support Helpline 01233 801789 or Ann Tiplady (Church Warden) 01233 861363.

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