

WOODCHURCH COMMUNITY SUPPORT NETWORK



SUPPORTING OUR COMMUNITY IN THESE CHALLENGING TIMES

Coordinated through Woodchurch HUB

Central Support Hotline Team: Lesley Bird, Kim Parmee, Sarah Cox & Philippa Jones

**** This week's village updates as at 30 March 2020 ****

**** If you know someone who will not receive this electronically please do make them aware of the contents ****

COVID-19 Central Support in Woodchurch – how it works for us ...

- Calls or emails to the Village Central Support Hotline will be picked up by our village Hotline Helpdesk Team (Lesley, Kim, Sarah & Philippa).
- Our Hotline Helpdesk Team will then coordinate with one of our ever growing group of volunteers to put them in touch to support and complete the task (always ensuring firstly to call to advise of the volunteers name before they make contact direct).
- We are working closely with both the surgery and the church.
- The Woodchurch support group is registered with the UK Governments support structure, through Ashford Borough Council and the Ashford Volunteer Centre, so that we can best help all the residents of Woodchurch.

Volunteers

- Thank you to all the villagers that have registered as volunteers with us already. If you feel you have any particular skills that could benefit your neighbours or the village please let us know.

Shopping

- For those that do have to go out for essential items or have an online shop please remember to look out for your neighbours (particularly those self-isolating and without internet access) and see if you can add extra items for them.
- To help you, please follow <https://www.woodchurchhub.uk/pandemic-shopping/> to find shops/suppliers that we are aware of which will take orders or do deliveries. If anyone has more information please email enquiries@woodchurchhub.uk and we will ensure that this list is updated.

Church – is now unable to open their doors but services are being streamed on the Canterbury Diocesan website [Canterbury Cathedral YouTube channel](#). There is a prayer box at the front gate and a group of Christians will pray privately for those who are lonely, afraid or sick. Contact: Ann Tiplady (Church Warden) 01233 861 363.

Remember to follow us Woodchurch Hub on facebook, Instagram, twitter or visit www.woodchhub.uk for ongoing updates and information

Foodbank

- If you **have non-perishable food items** please drop them off (safely and only whilst on your daily walk) to these collection points:
 - 132A Front Road (by the gate)
 - 62 Lower Road (by front door)
 - 17 The Green (by front door)
- If you **are in need** of foodbank donations please call the Central Support Helpline 01233 801789 or Ann Tiplady (Church Warden) 01233 861363.

COVID-19 CENTRAL SUPPORT

01233 801 789

(please ensure to use dialing code)

Support@woodchurchhub.uk

www.woodchurchhub.uk

If you **need help** please call our team of village volunteers who are happy to help with tasks (such as picking up urgent shopping & supplies or a friendly call). The idea is to match volunteers with people in need but this is not designed to replace any family & neighbour help, social care or NHS services that you may require.

If you **can help** please fill in the online form on www.woodchurchhub.uk or call 01233 801 789. It is **brilliant** that a growing group of people are volunteering but we do really need more available to look after all our neighbours at this challenging time.

Take every precaution to ensure that you are spreading only kindness. Wash hands regularly. Avoid unnecessary travel. Avoid physical contact (at least 2 metres distance). Supplies will be delivered to doorsteps, not inside homes.

Beware of scammers. Do not trust anyone you don't know who knocks on your door offering help. If in doubt contact the Central Support Hotline for advice 01233 801 789.

Stay at home if you have a fever or new persistent cough, and follow the latest government guidelines on www.111.nhs.uk/covid-19 or ring 111.

DO NOT ATTEND THE GP SURGERY

Woodchurch Working Together !